

Instant Technologies Chime for Lync® Accounts for Installation

Account Type	Accounts and Account Requirements
Active Directory	AD Server Name _____ AD Username _____ AD Password _____
SQL Admin <i>For initial updates and installs</i>	SQL Server Name\Instance _____ SQL Admin Username _____ SQL Admin Password _____
Chime SQL User	Chime SQL Username _____ Chime SQL Password _____ Account has db_datareader & db_datawriter rights to Chime database <input type="checkbox"/>
Chime Service Account	Chime Service Domain _____ Chime Service Username _____ Chime Service Password _____ Account added to "Log on as a Service" <input type="checkbox"/> Account added to Local Administrator <input type="checkbox"/>
Chime Web Client <i>(On premise or Office 365)</i> <i>Cannot be the same account as the Queue Dispatchers</i>	Lync FE Pool URL _____ Lync-enabled Account Username _____ Lync-enabled Account Password _____ Lync-enabled Account SIP URI _____ Lync account Domain Name _____
Queue Dispatcher <i>(On premise or Office 365)</i> <i>Cannot be the same account as the Web Client</i>	Lync-enabled Account SIP URI _____ Lync Account domain _____ Lync FE Pool URL _____ Lync-enabled Account Username _____ Lync-enabled Account Password _____